

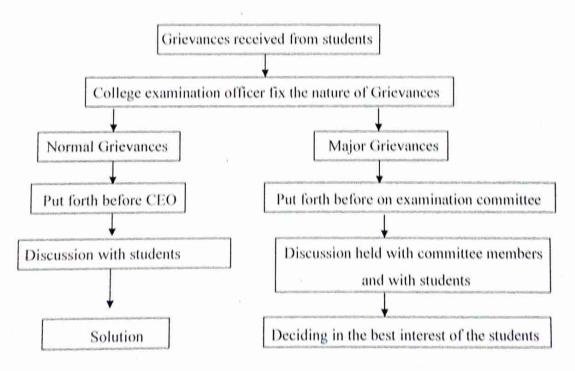
Rayat Shikshan Sanstha's

SWAMI SAHAJANAND BHARATI COLLEGE OF EDUCATION, EXAMINATION CELL

GRIEVANCE REDRESSAL MECHANISM AND PROCEDURE

Complaints of the students regarding examinations are resolved through examination committee.

Following procedure is followed to resolve student complaints.





PRINCIPAL S.S.B. College of Education Shrirampur, Dist. A.Nagar



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ACTION TAKEN REPORT: 2021-22

SR. NO.	TITLE	DETAILS OF ACTION
1.	GRIEVANCES	Grievance received on dated 12/08/2022,
		regarding change of pre-examination paper timing of
		Course No. 105 Advanced Pedagogy & application of
		ICT, due to the scheduled program of the college.
2.	NATURE OF GRIEVANCES	On dated 13/08/2022, programme was
		organized on the occasion of golden jubilee of Swami
		Sahajanand Bharati College of Education in the
		morning session.
		Course No. 105 Advanced Pedagogy &
		application of ICT paper was scheduled on the same
		day. The timing of said paper was 02:00 PM to 05:00
		PM. Therefore, there was an application from the
		students to get enough time for study and to change
		the time of the paper.
3.	SATISFACTION OF COMPLAINT	A positive discussion was held in the
		meeting regarding the related topic. According to the
		demand of the students, the time of the paper 105
		Advanced Pedagogy & application of ICT was
		changed and it was decided to take the said paper on
		Monday 15/08/2022.

PRINCIPAL S.S.B. College of Education Shrirampur, Dist. A.Nagar